AIMI · TERMS

Terms for reservations

Version 1 · valid from 3 November 2026

In short: you pay €10 now and a Aimi pendant from the first batch is set aside for you, for €104.99 in total. If you change your mind, you always get your €10 back. Only when we can deliver do we ask you to confirm the purchase and pay the remaining €94.99. The details are below.

1. Who we are

Aimi is a brand of Studio van Dortmont, the sole proprietorship of Dieter van Dortmont. In these terms we are ‘Aimi’ or ‘we’; you are ‘you’.

Address	Buitenwatersloot 177, 2613 TE Delft, the Netherlands
Email	dieter@dietervandortmont.nl
Phone	+31 6 41537089
Chamber of Commerce	42194352
VAT number	NL005572134B61

2. What these terms apply to

- Every reservation of a Aimi pendant that you make on wearaimi.com.
- You can always read, save and print them at wearaimi.com/en/voorwaarden. You also get them as a PDF with your confirmation email.
- What these terms say about the price and about cancelling also applies to the purchase itself. Before you confirm it, we send you the terms that apply at that time.

3. What a reservation is

- You pay €10. With that, a Aimi pendant from the first batch is set aside for you.
- The pendant costs you €104.99 in total: the price for reservations, including VAT. Your €10 is deducted from it, so on delivery you pay the remaining €94.99. After the reservation period the pendant is expected to cost €149.99.
- Your price is fixed. Even if the price goes up later, you won't pay more than €104.99.
- Shipping within the Netherlands is included. If you live elsewhere, you'll hear about any shipping costs before you confirm the purchase, and you can still cancel.
- You choose your finish (gold, silver or titanium) for good when we ask you to confirm. Until then you can change it in My Aimi.
- One reservation per email address. If you accidentally pay twice, we refund the second €10 automatically.

4. Delivery and confirmation

- We expect the first pendants in 2027. That is an expectation, not a fixed date: Aimi is still in development. We keep you up to date by email.
- Before we deliver, we email you to confirm your finish and address and to pay the remaining €94.99. Only then is the purchase final.
- If you don't confirm within 30 days of that email, we first send you a reminder. If you still don't respond, your reservation lapses and we refund your €10.
- If we can't deliver the pendant, for example because we stop with Aimi or the first batch doesn't go ahead, you get your €10 back in full.

5. Cancelling: you always get your €10 back

- You can cancel your reservation at any time until we deliver, without giving a reason. Also after the legal 14-day cooling-off period.

- You can do this with one click in My Aimi (the link is in our emails), with the withdrawal button at wearaimi.com/en/herroepen, or by emailing dieter@dietervandortmont.nl. You may use the model form below, but you don't have to.
- You get a confirmation by email straight away, with the date and time of your cancellation.
- We refund your €10 within 14 days, using the same payment method you paid with. Usually we do it right away and the money is in your account within 5 to 10 working days.
- As long as the reservation period is running, you can simply reserve again afterwards.

6. Your legal cooling-off period for the purchase

- After delivery you have a 14-day cooling-off period, counted from the day after you received the pendant. During that time you can withdraw from the purchase without giving a reason.
- Let us know within those 14 days via wearaimi.com/en/herroepen, My Aimi or by email, and send the pendant back within 14 days after that. The cost of sending it back is yours.
- During that time, handle the pendant and its packaging with care. Only unpack and use it as you would in a shop. If the pendant has lost value because you went further than that, we may deduct that loss.
- We refund everything you paid, including the standard shipping costs, within 14 days of your withdrawal. We may wait until we have the pendant back, or until you show that you have sent it back.

7. Payment

- You pay via Stripe, with the payment methods shown on the payment page. We never see or store your card or bank details.
- Refunds always go to the same account or card you paid with.

8. Guarantee and complaints

- Your pendant must do what we promise and be fit for normal use. Your statutory rights always apply.
- Something not right, with your reservation or later with your pendant? Email us, preferably within 2 months of noticing. We respond within 14 days with a solution, or with when you'll hear from us.
- If we can't work it out together, you can go to the competent court.

9. Your data

What we do with your data is in our privacy statement (wearaimi.com/en/privacy).

10. Changes and applicable law

- We may change these terms. Your reservation is covered by the terms that applied when you reserved, unless new terms are more favourable to you.
- Dutch law applies to your reservation and the purchase. If you live in another EU country, you keep the protection the law of your country gives you.

Annex: Model withdrawal form

(complete and return this form only if you wish to withdraw from the contract)

— To: Studio van Dortmont (Aimi), Buitenwatersloot 177, 2613 TE Delft, the Netherlands, dieter@dietervandortmont.nl

— I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract of sale of the following goods (*): reservation of a Aimi pendant, reservation number ……

— Ordered on (*)/received on (*): ……

— Name of consumer(s): ……

— Address of consumer(s): ……

— Signature of consumer(s) (only if this form is notified on paper): ……

— Date: ……

(*) Delete as appropriate.